



TERVIENT: TRANSFORMING TOMORROW.



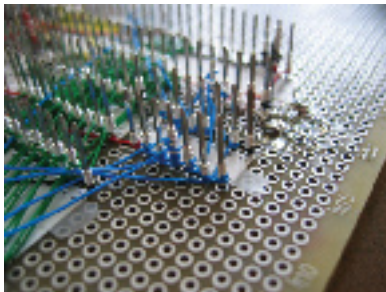
Tervient Technologies gives you the confidence and expertise you need to transform your business operations to meet the ever-increasing demands of your customers.

A recent survey by Accenture¹ shows customer service demands are at an all-time high (and continuing to increase). Whether in developed or emerging economies, clients are showing a dramatically increased willingness to walk when providers don't meet their service expectations.² The volatile market has shifted revenue streams, putting increased pressure on IT funding within organizations. Pricing, while still critical, is now sharing the stage with factors such as timely and accurate response to shifting market terrain, agile systems and a top concern, **security**.³

These pressures have brought sweeping changes to how *everyone* conducts business. With Tervient, you'll have both the confidence and expertise you need to transform your business for the future.

APPROPRIATE TECHNOLOGIES

You work in the real world. And so do we. Whether helping your existing infrastructure work to full capacity or delivering a fully-integrated next generation platform to give your business a decisive competitive edge, Tervient will make it happen.



Tervient will utilize the best, most appropriate technology for your specific needs. We specialize in Microsoft solutions, with extensive SDLC experience in both application development and server platforms. Our consultants specialize in a number of application development platforms including WCF, WPF and WF. Our server platforms include SharePoint Server and SQL Server .

We support rich internet application (RIA) development using a variety of tools, from Silverlight active media and AJAX, to create powerful user experiences. Additionally, we also have a deep background in creating fast and resilient open source options based on PHP, Smarty or PHPNuke templating with AJAX and Flash. Expand your business and benefit from the rich possibilities inherent in cutting edge Web 2.0 applications.

We'll help you continue to improve and expand your systems. Track and manage your pipeline from start to finish, minimizing churn with your existing customers while attracting new. With Tervient, you can monitor, measure, and evaluate the performance of your entire business and respond in real-time. Our superior industry-focused experience and knowledge will help you achieve your goals.

ESSENTIAL EXPERTISE



Whether a project demands applications, client-server, database, network, end-to-end security, systems or web expertise, we know that knowledge of a client's industry is every bit as important as in-depth technology expertise.

In the IT world, one-size does not fit all solutions. We know that timely and cost-effective custom development projects deliver the most successful business results. Tervient Technologies offers superior industry-focused expertise in the Financial Services, Healthcare, High-tech, Insurance, Printing and Transportation industries. We specialize in helping our customers respond to issues such as e-business, information-globalization, networking, security and privacy.



OUR SERVICES HELP YOUR SERVICES



Our technical and management consulting teams lead the industry. From the planning, design, development, deployment, and ongoing support of existing or new products related to computers, multimedia and telecommunications, Tervient is there.

Need more? Our consulting arm supports any customer need from due diligence to change management. Tervient will collaborate with your team to deliver strategic recommendations to advance your goals using a combination of sound management principles and tailored technology solutions that match your budget and satisfy your customers.

We are there for every phase, from due diligence and compliance (impact assessments, disability standards, EEOC-compliance...and everyone's favorite, Sarbanes-Oxley), to detailed planning, implementation support, launch, rollout, and beyond.

THE RESOURCE SOURCE.



Sometimes, you just need experienced help and you can't find it in-house...but dealing directly with another country presents other issues. Time zone conflicts. Cultural confusion. Misunderstandings. Unhappy customers. Suddenly, your earnings are down, churn is up, and your stakeholders want to know what happened.

Tervient Technologies will provide a smooth level of competent and highly capable international support to translate your needs into tangible output. We will act as an intermediary to ensure your requirements are accurately translated while managing product deadlines, quality of service, and more. Our resources will give you the extra hands you need for data warehousing, help desk operations, network administration, security administration, voice networks, web site development, and more.

REDUCE YOUR EXPOSURE, MAXIMIZE YOUR COMFORT

Your data and resources are constantly in danger from attack and misuse. Indeed, as the last few years have shown, no organization is immune from security breaches, either careless or intentional. The consequences range from mere Public Relations disasters to serious litigation and looming threats of governmental regulation. Security breaches are costly in customers, time, money, and, most importantly, **trust**.



Tervient brings a savvy and practical approach to securing your systems. We will help you protect your systems from the careless employee, the lone hacker, or the group of professional criminals. You can prevent catastrophic system outages, save money on lost productivity, prevent legal challenges due to information disclosure.

Tervient Technologies will perform a comprehensive threat analysis, followed by design and implementation of preventive measures to minimize your risk. We'll review (or create) security policies and procedures, install secure hardware and software, and design and develop solutions that encourage security awareness and support from your staff.

TOMORROW'S TECHNOLOGY. TODAY.

The time for your transformation is now. Contact a Tervient professional to discuss how we can help your business maximize its potential.

¹²Accenture, "Customer Service Quality Falling Short of Rising Expectations Across the Globe", 1/7/08.
http://newsroom.accenture.com/article_display.cfm?article_id=4630

³CSO Online, "The Top Ten Data Breaches of 2007", 1/5/08.
<http://www2.csoonline.com/exclusives/column.html?CID=33366>

